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## **Information for Resident Services Coordinator Training**

### **Training for Resident Services Coordinators**

- Recommended under Connecticut General Statutes Section 8-114 d and Section 4 of Public Act 05-239 as an outgrowth of a study by the Legislative Program Review and Investigations Committee in December of 2004
- The goal is to enlist professionals to train RSCs to better understand the needs of elderly residents as well as persons with disabilities and related problems

**DECD is working with the University of Connecticut Health Center (UCHC) to do the following four (4) things:**

- **RSC Training Modules**
  - To design a series of training modules to be delivered in workshop format to provide an up-to-date, lasting training program for RSCs working in state-supported housing sites in Connecticut
- **RSC Training Website**
  - To design an RSC training website that will contain videotaped training sessions (where possible) and all handouts given as part of the curriculum so that newly hired or currently employed RSCs can log in and review any or all of the training modules at their convenience
- **RSC Knowledge and Partnership Building Evaluation Tools**
  - UCHC will, over time, develop an evaluation strategy to determine the extent to which RSCs build partnerships with local health and social service providers
- **Evaluation Strategy for RSCs in State-Supported Housing Sites**
  - UCHC will develop an evaluation strategy to monitor processes and resident-level outcomes in state-supported elderly housing in comparison to congregate housing facilities and state-funded assisted living demonstration facilities
  - UCHC will look at level of need and length of stay trends among residents of these housing sites and develop a report that will cover residents'

demographic characteristics, initial level of care, changes over time in level of care and total costs of care

DECD now funds about 70 housing authorities and/or non-profits to provide the RSC program at about \$1.3 million a year.

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- **DECD Funds Housing Across Connecticut**
  - **State-Assisted Elderly Housing (rental assistance) in the amount of \$1.8 million a year in about 200 properties across the state**
    - Eligible persons are those 62 years of age and over or persons who have been certified by the Social Security Board as being totally disabled under the federal Social Security Act or certified by any other federal board or agency as being totally disabled.
  - **Congregate Housing at about 25 properties across the state in the amount of \$6 million a year**
    - Eligible persons are those 62 years of age or older who have temporary or periodic difficulties with one or more essential activities of daily living
    - Must meet established selection criteria including physical and functional assessment; housing conditions and living arrangement; income and assets and daily living needs.
  - **DECD also helps subsidize assisted living services at four (4) federal facilities in Connecticut.**
  
- **DECD is still building affordable housing through various state and federal resources although housing is NOT built on a "targeted basis" anymore.**